

NEIGHBORHOOD CENTERS INC.



Neighborhood Tax Centers

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

Our Sponsors



HELPING FAMILIES THRIVE

United Way of Greater Houston

Houston Endowment Inc.

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

What We Do

Neighborhood Tax Centers provide:


- Free income tax preparation
- Free electronic filing
- Free direct deposit
- Referrals to other services that promote financial stability

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

Who We Serve



52% Single Adults	27% Married Households	21% Single Parents
Avg AGI \$15,521	Avg AGI \$31,075	Avg AGI \$20,789
Avg Refund \$679	Avg Refund \$2,453	Avg Refund \$3,367

50% Hispanic ~ 36% African-American ~ 7% Caucasian ~ 3% Asian

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

Impact in 2009

- 16,821 returns prepared
- \$23 million in refunds and tax credits claimed for our community
- Saved families more than \$3 million in tax preparation fees

Thank you 2009 Volunteers!

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

Goals for 2010

- Recruit and train 500 volunteers
- Prepare 21,000 tax returns
- Return \$25 million in refunds and tax credits back to the community!

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

100 YEARS 1907-2007

Ways to Volunteer

- **Tax Preparers:** Work directly with families to prepare simple tax returns.
- **Intake Specialists:** Welcome clients and organize their tax documents.
- **Translators:** Assist Spanish-speaking clients through intake and tax preparation.

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

100 YEARS 1907-2007

What can our volunteers expect?

- 19 convenient tax center locations
- Flexible daytime, evening, and weekend shifts
- Online scheduling of trainings and volunteer shifts
- Complete training
- Resources at each tax center to answer questions
- Have fun while serving your community!

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

100 YEARS 1907-2007

What are the benefits?

- Opportunity to earn Continuing Professional Education Credits (CPE)
- Obtain professional references for your job search or school application
- Networking opportunities
- Meet new and exciting people
- Instant Gratification! See first-hand the financial impact you can have on a family.

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

100 YEARS 1907-2007

What is the time commitment?

- **Training**
 - ✓ 8-16 hours for new volunteer tax preparers, depending on your tax preparation experience.
 - ✓ 3 hours for Intake Specialists and Translators
- **Tax Season** - we ask volunteers to give 36 hours:
 - ✓ 3 hours a week for 12 weeks
 - ✓ 4 hours a week for 9 weeks
 - ✓ 6 hours on 6 weekends
 - ✓ Whatever works best with your schedule!

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

100 YEARS 1907-2007

What kind of training is offered?

- Volunteer Tax Preparers
 - Train in a computer lab using commercial tax preparation software.
 - Take an IRS certification exam.
- Intake Specialists and Translators
 - Attend 3-hour training on Neighborhood Tax Center procedures, tax forms, and how to help the tax preparation process run smoothly.

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.

100 YEARS 1907-2007

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.

NEIGHBORHOOD CENTERS INC.



Sign-up to volunteer!

www.neighborhood-centers.org/tax

Lauren Duplessis
Volunteer Coordinator
713-669-5378
lduplessis@neighborhood-centers.org

ANY NEIGHBORHOOD. ANY PROMISE. ANY DREAM.